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PTO/SB/21 (08-03) Approved for use through 07/31/2008, OMB 0851-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE nder the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. Application Number 09/897,162 Filing Date 6/29/2001 TRANSMITTAL First Named Inventor Jason Black **FORM** Group Art Unit 2179 (to be used for all correspondence after initial filing) **Examiner Name** MYLINH T TRAN Attorney Docket Number MS1-741US Total Number of Pages in This Submission ENCLOSURES (check all that apply) X Fee Transmittal Form Drawing(s) After Allowance Communication Fee Attached to Group Licensing-related Papers Appeal Communication to Board Petition X Amendment / Reply of Appeals and Interferences Petition to Convert to a After Final Appeal Communication to Group Provisional Application (Appeal Notice, Brief, Reply Brief) Affidavits/declaration(s) Power of Attorney, Revocation Proprietary Information Change of Correspondence Extension of Time Request Status Letter Address Express Abandonment Request Terminal Disclaimer Other Enclosure(s) (please Information Disclosure Statement identify below): Request for Refund Certified Copy of Priority Return Post Card CD, Number of CD(s) **Documents** Response to Missing Parts/ Incomplete Application Remarks Response to Missing Parts under 37 CFR 1.52 or 1.53 22801 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Brian G. Hart/Reg. No. 44421 Individual Name Signature Date CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below. Typed or printed name LeAnn M. Sassman

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sant to the Chitef Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Date

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Effective on 12/08/2004. Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).			Complete if Known						
			Application Nur	nber	09/897,162				
FEE TRANSMITTAL For FY 2005			Filing Date		6/29/2001				
			First Named Inv	ventor	Jason Black				
Applicant claims small entity status. See 37 CFR 1.27			Exeminer Name	9	MYLINH T TRAN				
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Charge any additional fee(s) or underpayments of fee(s)  Under 37 CFR 1.16 and 1.17  WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card									
information and authorization on PTO-2038. FEE CALCULATION									
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Plant	200	100	300	150	160		_		
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If the specification and drawings exceed 100 sheets of paper, the application size fee due is \$250 (\$125 for small entity)									
for each additional 50 sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s).									
Total Sheets Extra Sheets Number of each additional 50 or fraction thereof Fee (\$) Fee Paid (\$)									
4. OTHER FEE(S)  Non-English Specification, \$130 fee (no small entity discount)									
Other:									
SUBMITTED BY  Signature  Registration No. 44424  Telephone (50) 750									
(Attorney/Agent)						Telephone (5			
Name (Print/Type) Bris	n G, Hart			•			Date of /	03/3	2005

This collection of information is required by 37 CFR 1.136. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 30 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form anti/or suggestions for reducing this burden, should be sent to the Chief information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No.	
Application Serial NoFiling Date	Jun 29, 2001
Inventorship	Black et al.
Applicant	Microsoft Corporation
Group Art Unit	
Examiner	TRAN, MYLINH T
Attorney's Docket No.	
Title: Context-Sensitive Help for a Web-Based User Interface	

# REQUEST FOR RECONSIDERATION RESPONSIVE TO A NOVEMBER 03, 2004 FINAL OFFICE ACTION

To: To:Commissioner for Patents
P.O. Box 1450

Alexandria, VA 22313-14503

From: Brian G. Hart (Tel. 303-539-0265 x 241; Fax 303-539-0270) Lee & Hayes, PLLC

421 W. Riverside Avenue, Suite 500

Spokane, WA 99201

## **INTRODUCTORY COMMENTS**

This communication is responsive to the Final Office Action ("Action") dated November 03, 2004, for which a three-month shortened statutory period for response is set for February 03, 2005. A **Listing of the Claims** section begins on page 3 of this paper. A **Remarks/Arguments** section begins on page 13 of this paper.

LEE & HAYES, PLLC

MS1-741US M03